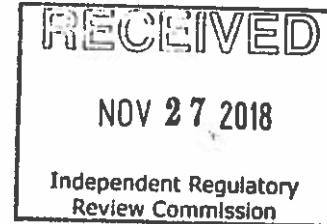


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Ms. Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265



Docket number: L-2018-3002672

Dear Ms. Chiavetta,

I'm writing to express my concern and dismay over the current situation in Lancaster regarding the LanCity Connect project. As a professional software developer, I'm deeply aware of the critical importance of internet access in the 21st century. Anything that threatens expansion of access to all citizens is troubling at many levels due to the ubiquitous requirements for access, from schooling, employment, and general daily responsibilities.

What I have read about PPL's behavior regarding poles access is incredibly aggravating. I do not believe that PPL is negotiating in good faith. Specifically, the objection to "dangerous" equipment being attached and endangering their workers. As MAW has provided an independent engineering review that absolutely did not agree with that assessment.

My household includes someone who works from home, full-time, in a professional capacity. The impact of this potential service disruption has been two-fold. First we've been forced to abandon our 150 Mbps, *symmetrical*, connection for a Comcast plan that offers "up to" speeds, with no mention of the upload connection speed. This may seem like a minor issue for most consumers, but if your work requires moving large files around, this is an enormous challenge. In our circumstances I'm paying for up to 400 Mbps, but in practical experience receive between 240 and 260, even by Comcast's own speed testing. And the upload speed we now have to deal with is 12-14Mbps, more than 10x slower. For this plan I'm paying around \$100/month, which is \$30 more than we were paying for our LanCity Connect plan. Clearly, competition is direly needed for this utility, and PPL blocking expansion of the MAW network, while not apparently having any problems with Comcast's equipment, is very troubling.

At the very least, I believe that PPL is price gouging on the engineering costs for the attachments. And clearly appear to be trying to force the issue by drowning objections by way of expensive court processes. I hope that the Public Utility Commission can see how PPL is not operating in the best interests of the public it is supposed to be serving.

Sincerely,

Trevor P. Roy

Lancaster city resident